

Exceptional circumstances affect the services of the Town of Kangasala

This page contains information about the impact on the COVID-19 situation on the Town of Kangasala.

We are continuously updating the town's website, so please check the latest information at kangasala.fi/ajankohtaista.



Dear people of Kangasala,

Our town's situation in order to slow down the spread of the coronavirus is calm, and work to implement the Government's guidelines is proceeding well by all service centres.

18 March 2020 will be remembered as a historic day. A major part of the town's functions have been closed, the schools and libraries being the largest. Early education is provided in reduced form, the Kuohu swimming pool is closed and no events will be organised in Kangasala-talo.

We want to serve all Kangasala residents by explaining on this page which services we are providing in this exceptional situation. This situation encourages us to offer our services in more ways than we have previously, and to increase all services through electronic channels. To learn more, please go to

the town's home page at www.kangasala.fi.

Social distancing does not mean, however, that we'll stop doing things. You should go outdoors for exercise – keeping a safe distance, of course – and enjoy the beautiful Kangasala nature. Exercise tracks will take on a whole new meaning now. Let's offer help to those who need it, caring and looking after each other. Let's remember the elderly, call them to see how they are doing, not anyone alone.

The Town of Kangasala is well prepared to meet the situation we're facing. Together we'll get through this, gaining experiences we may need in the future.

Oskari Auvinen
Mayer

Connection

• The town's switchboard/information desk is operating normally Mon–Fri from 8 am to 3 pm: 03 5655 3000, neuvonta@kangasala.fi
We also serve customers on chat Mon–Fri from 9 am to 3 pm. The City Info at the Prisma Centre is closed for the time being.

• Kangasala Town's announcements, notices and other public documents are available on the town website.

Teaching and early education

Early education

Early education is provided in almost every area for the time being. Child groups will be kept small, thereby helping to prevent the spread of the virus.

Open early education (open daycare centres, clubs and family parks) are temporarily closed.

Customer payments are adjusted to refund any payments due to absences during closed periods. Services of the unit dealing with early education payments and guidance operate normally by phone and through electronic channels.

Heads of early education units will answer any questions you may have. The contact details are found on the town website.

Pre-primary and basic education

Pre-primary education is provided to those who request it in the pre-primary education groups in daycare centres.

For all those who want it pupils in grades 1–3 are given contact lessons. Contact teaching is also provided, if necessary, to pupils who have been granted special aid.

The Government strongly recommends that all schoolchildren study from home, if possible.

In Kangasala, contact education is offered in the following schools: Vatiala, Suorama (also Tursola, Pitkälampi and Pikkola pupils), Liuksiala, Kirkkoharju (also Huutijärvi and Raiku pupils), Ruutana (also Haviseva pupils) and Sariola (also Kuhmalahdi and Vilpeilä pupils).

School transportation is organised for contact teaching pupils according to the usual principles.

Children taking part in contact education will be given lunch and offered afternoon activities if they normally take part in it.

Other pupils will receive teaching and instruction under exceptional arrangements.

The teachers will inform the pupils and their guardians on how teaching is organised.

Pupil welfare services continue to be provided normally.

One-to-one meeting are organised, if possible, through remotely connections or by telephone.

Kangasala High School students, apart from those preparing to take their final exams, are studying remotely until 13 April.

Social and health care services

The Social and Health Care Centre currently serves Kangasala and Pälkäne residents normally and tries to maintain the normal service level.

Social and health care appointments are offered, based on individual discretion, also to people older than 70 years. Services will be reduced if the personnel situation so require. New services and service types have been introduced. Services are also available by phone and through electronic channels. Some of our staff also work from home to ensure availability of services even if some fall ill.

No visitors will be accepted at the town hospital and housing units other than in exceptional situations by special agreement. To agree on a visit, please phone the unit in question.

As instructed by the Government, all group services of the Social and Health Care Centre are currently not available

Do as follows if you have flu symptoms

If you have symptoms of a mild respiratory infection, such as a cough, sore throat, muscle pain, fever or runny nose, get rest and stay at home.

Stay at home until the symptoms stop. Contact health care only if you develop severe symptoms, making it difficult to manage at home.

You can assess the need to contact a professional using, for example, terveyskyla.fi or the Omaolo corona assessment tool at www.omaolo.fi.

Health services

If you get a respiratory infection, cancel any other health centre, children's clinic, mental health, substance abuse or dental care appointments.

The Central Health Centre

has a respiratory infection clinic for which you must make an appointment. Patients may be directed there following an assessment of their situation.

If you fall ill and cannot manage at home, please phone your OmaAsema health centre (during daytime), or the health centre's on-duty number (during evenings). A nurse will assess your situation and advise you. Do not go to the health centre until you have further instructions from a professional.

Helplines

• Kangasala coronavirus helpline 03 5655 4020 every day from 8 am to 9 pm

• Nationwide coronavirus helpline 029 553 5535 weekdays from 8 am to 9 pm and Saturdays from 9 am to 3 pm

• Mental health and substance abuse helpline for concern and uncertainty caused by the coronavirus pandemic, tel. 03 5655 4050 Mon–Fri from 12 noon to

Technical services

The **Technical Centre's** electronic services are available normally.

The offices are not manned during the units' on-duty periods; customers are served on the phone, by email and via other electronic channels.

The experts are available on their own numbers, found on each unit's sub-page. The Technical Centre's customer services is available on 040 133 6642.

More information on the Technical Centre's operations, and more contact details, go to [Kangasala.fi/Housing and environment](http://Kangasala.fi/Housing%20and%20environment).

Our email address is

The **Technical Centre**

tekninenkeskus@kangasala.fi

Construction control
rakennusvalvonta@kangasala.fi

Environmental protection
ymparistonsuojelu@kangasala.fi

Town planning
kaavoitus@kangasala.fi

Fault reports:
www.kangasala.fi/asuminen-ja-ymparisto/asiakaspalvelu/vikailmoitukset.

Kangasalan Vesi waterworks only provides electronic customer services for the time being.

Customers are served by phone on 040 133 6451 and by email at vesilaskutus@kangasala.fi. Additional information: www.kangasalanvesi.fi

Assistance and instructions for entrepreneurs under the current crisis

The entrepreneur organisations of Kangasala and Business Kangasala Oy help businesses during this difficult time. The Government has promised to support companies, and funding is available from a variety of sources. It's worth following news on how these things develop.

Entrepreneurs in difficulties can alleviate their situation by doing the following, for example:

- Reduce your tax prepayment.
- Request more time for the payment of your YEL and TyEL contributions, or pay them in smaller instalments.
- Contact your creditors and request deferment.
- Do not allow your invoices to go debt collection. Agree on payment arrangements, and always in writing.
- If there is a significant reduction in work, issue a layoff warning to staff, and lay some off, if necessary. A layoff is a better alternative for employees, too, than the employer's bankruptcy.
- Follow the news carefully. For example, the entrepreneurs' Kaikki Koronasta website at <https://www.yrittajat.fi/yrittajat/kaikki-koronasta-yrittajalle>

collects all relevant information on one site.

- You can also make adjustments in your personal finances.
- If your company's order book has increased and you don't have enough employees, please contact Business Kangasala and we'll help you.

The world has just changed quite a bit, so you may have to consider your product, and its sales and marketing from a new angle to be ready when the markets start functioning again properly.

Business Kangasala Oy, Kangasalan Yrittäjät and Kuhmalahden Yrittäjät are working together to help businesses.

We are available as follows:
Kangasalan Yrittäjät, Saija Haavisto 040 837 0080
Kuhmalahden Yrittäjät, Petri Täyrynen 050 084 6709
Business Kangasala Oy, Päivi Kuusivaara 044 430 9246

The future of entrepreneurs is our common concern, and every entrepreneur is important to us.

More information
businesskangasala.fi,
[facebook.com/businesskangasala](https://www.facebook.com/businesskangasala)

3.30 pm

OmaAsema counselling and appointments Mon–Fri from 8 am to 3 pm

- Kangasala Centre OmaAsema 03 5655 4012
- Kangasala Southern Area OmaAsema, 03 5655 4014
- Suorama OmaAsema, 03 5655 4013
- Ruutana OmaAsema 03 5655 4011
- Sahalahti OmaAsema 03 5655 4016
- Vatiala OmaAsema 03 5655 4015
- Pälkäne OmaAsema 03 5655 4018
- Luopioinen OmaAsema 03 5655 4019

Health Centre, Emergency care
03 5655 4025 Mon–Thu from 8 am to 9 pm,
Fri from 8 am to 4 pm

At other times, if it's urgent and cannot wait until the following weekday

- TAYS Valkeakoski emergency care 03 311 67260
- TAYS Central Hospital emergency care for children under 16, tel. 03 3116 3345.

Laboratory services
Laboratories (for taking samples) in Sahalahti, Pälkäne and Luopioinen are closed for the time being. The Central Health Centre's laboratory services are available normally.

School health care
School health care takes care of any urgent matters.

Senior services

Home care and long-term treatment services operate mostly normally. Housing units may not be visited.

Culture and leisure services

All events organised by Kangasala's cultural and free time services, and group events (youth facilities, exercise group etc.) have been cancelled until 30 April 2020.

We will try to set new dates for some of the events. In this exceptional situation, cultural and free time services provide services and content particularly through digital channels.

Exercise instructors have published various exercise videos, and physical counselling continues normally. Youth services are provided increasingly online, with the instructors producing content on a daily basis; they can be also contacted online in one-to-one and group discussions.

Cultural services will offer online concerts. For information on library services, go to the town's website. All facilities managed by Kangasala's cultural and free time services (sports gyms, youth facilities, libraries and other free time premises) will be closed until 13 April 2020.

Cultural and free time services staff can be contacted through various channels. We are happy to receive suggestions and wishes for as we plan future seasons.

Follow us and information in general on the town's official website at <https://www.kangasala.fi/kulttuuri-ja-vapaa-aika/> sekä eri somekanavien kautta:

Library services
Facebook: <https://fi-fi.facebook.com/kangasalankirjasto>
Cultural services
Facebook: https://www.facebook.com/Kangasalan-kulttuuripalvelut-110450827185315/?ref=py_c

Exercise services
Facebook: <https://www.facebook.com/pages/category/Health-Wellness-Website/Liikkuva-Kangasala-Kunnon-kaukunka-638922319866932/>
Instagram: [@liikkuvakangasala](https://www.instagram.com/liikkuvakangasala)

Youth services
Facebook
<https://fi-fi.facebook.com/kangasalan.nuorisotilat>

Instagram
[@kangasalanuorisopalvelut](https://www.instagram.com/kangasalanuorisopalvelut)

Snapchat
[@veturika](https://www.snapchat.com/add/veturika) [@klasantteri](https://www.snapchat.com/add/klasantteri) [@heli.ohjaaja](https://www.snapchat.com/add/heli.ohjaaja) and [@tytti.ohjaaja](https://www.snapchat.com/add/tytti.ohjaaja) and [@petra.ohjaa2019](https://www.snapchat.com/add/petra.ohjaa2019)
Libraries in Kangasala are closed until at least 13 April.

All of Kangasala's town libraries are closed from 18 March to 13 April 2020 in line with Government guidelines. The applies to self-service libraries and the library car.

Returning library material
Material can be returned to the Kangasala main library, and libraries in Vatiala, Sahalahti and Kuhmalahdi through the return hatches.

Renewals and return dates
The return deadline of material already checked out has been automatically extended. Any material that had a return date between 18 March and 13 April has been extended by 70 days. This means that the new return date will be between 27 May and 22 June.

This does not apply to material that was charged for or loans that were already late before 18 March.

Loans can be renewed at piki.verkkokirjasto.fi or on the phone. To access the online library, you will need a library card and your four-digit code.

If you are unable to renew your loans online, please contact the library. To renew loans on the phone, all you need is your library card number.

Loans can be renewed on weekdays between 10 am and 3 pm by phoning 050 407 3903.

Electronic material
Some library services are available from home. Learn about e-book and other remotely available electronic material. See the PIKI online library's tips.

Social and family services

If you fall ill with a respiratory tract infection, cancel any appointments with social services. Social work, family work and family counselling centre services, and social welfare of mentally handicapped people and disability services are available for the most part normally. Housing units for the mentally handicapped may not be visited. Group exemplary employment and day activities for the mentally handicapped has been suspended until further notice.

Social services for adults and families with children serve customers more on the phone and electronically.

Customers without symptoms may turn up for their appointments unless otherwise agreed by the employee.

Home help services for children will continue to be provided to families where everyone is healthy.

Helplines

• Social welfare centre helpline 040 133 6198 weekdays from 9 am to 11 am

• Social services on weekdays for under child welfare matters 050 469 9724 from 8 am to 4 pm

• Social services at other times 050 062 5990 (outside office hours)

• Family work helpline for children, adolescents and families with concerns, fears and anxious about the challenges of the new situation 050 345 7237 or 050 412 8207 weekdays from 9 am to 3 pm.

For more information about this, please see the Town of Kangasala website.